

Camper Trailer Rental Agreement Part B

Terms & Conditions

The following pages outline the terms and conditions for camper trailer hire, Please take the time to read them thoroughly.

The hirer or prospective hirer (person hiring or intending to hire the trailer/vehicle and/or the equipment) by accepting to make a booking to hire the trailer or equipment enters into an agreement with Follow Me Campers whereby the hirer or prospective hirer agrees to the terms and conditions of hire as described below. Amounts outlined throughout this agreement are in Australian Dollars (\$AUD).

Booking Deposit:

A deposit fee of \$200.00 is required to secure a booking. Follow Me Campers reserves the right to cancel bookings for the hire equipment if the deposit payment is not received.

All deposits are Non- Refundable for cancellations only transferrable to a later date.

Booking Period:

The hirer will be charged for all equipment hired on a 'time taken' and not a 'time used' basis. Hire of our camper trailers and other equipment is for the agreed time only, while every effort will be made to accommodate extensions to the initial rental period, we cannot guarantee that an extenuation of the rental will be achieved.

Pickup & Return:

Pick up is from Follow Me Campers Unit 1 / 6 Ismail St Wangara.

Standard time of pick up is after 2pm on the hire start date and return is by 11am on the return date.

Early pick up and late return by previous agreement with Follow Me Campers and fees apply.

"Try Then Buy":

The hirer understands that the "Try Then Buy" scheme includes a maximum rebate of up to \$500. The rebate amount (up to \$500) is based solely on the hire amount. When the value of the hire exceeds \$500, then the hirer will be refunded the full amount of the hire (up to a maximum of \$500), which will be the amount deemed to be the rebate against the purchase of the new Follow Me Camper Trailer - of any model. Consequently, if the hire amount is under \$500, then the hirer will be rebated the full amount of the hire when the hirer buys a new camper trailer through this scheme. With-in 4weeks of the hire return.

Vehicle Condition and Place of Return:

Follow Me Campers will have the camper trailer and all other equipment as booked, clean and in apparent good operating condition. You agree to return the vehicle and all equipment in the same condition (except for normal "wear and tear" and NOT INCLUDING TYRE DAMAGE) together with all tools, accessories and other equipment supplied. All equipment will be returned to U1 / 6 Ismail St Wangara unless other pick up and/or delivery arrangements have been pre-arranged with Follow Me Campers.

Travel Restrictions:

We value your safety and for safety purposes Follow Me Campers reserves the right at its sole discretion to restrict trailer/vehicle movements in certain areas due to adverse road or weather conditions and the distance to nominated destinations in relation to the length of hire period. Follow Me Campers will advise you on pick up of any travel restrictions known at the time.

All Follow Me Camper's camper trailers are restricted to bitumen and designated non-bitumen roads (including caravan parks). The non-bitumen roads must be named and able to be found on a map of the area.

No Follow Me Camper's camper trailers are not permitted west of Tamala Station.

**** If you plan to travel on roads that are outside of our insurers restrictions please contact us for more information *****

Unauthorised Use of the Vehicle and Repossession:

Follow Me Campers may take possession of the trailer/vehicle or other equipment without prior demand and at the hirer's expense if it is illegally parked, used in violation of the law or of this agreement or if it is apparently abandoned

The hirer also agrees to, under any circumstance whatsoever, allow Follow Me Campers, or any representative nominated by it, to enter the hirers premises, or premises where the trailer or other hire equipment has been parked, left, or abandoned by the hirer or anyone in the company of the hirer, in order for Follow Me Campers to realise possession of the assets subject to the hire.

The hirer warrants that during the rental period the trailer and other hire equipment will be:

- Used or operated in a cautious, prudent and normal manner.
- Not be used or operated by a person under the influence of alcohol or drugs or with a blood alcohol limit in excess of that permitted by law.
- Used to carry volatile liquids, gases, explosives or other corrosive or inflammable material except within its designed capabilities.

Bond:

A \$700.00 bond is required prior to, or on pickup of the camper trailer and other hire items (this bond covers incidentals such as, but not limited to, damage to the trailer, canvas or other hire items, tyre damage and cleaning costs if required).

A \$25 key bond is included in this bond amount and will be withheld if the keys are lost or not returned with the trailer.

A separate bond of \$200 per item is required if you are hiring a fridge, generator or solar panel kit.

Replacement costs for lost or damaged items will be recovered from this security bond. Clients will be advised of this cost including an administration charge as below prior to the bond being returned and will be given the opportunity to return or replace the lost or damaged items to the satisfaction of Follow Me Campers.

Follow Me Campers reserves the right to withhold from the bond or charge the hirer the cost of any infringement notice, tollway fines or other such fine or cost the responsibility of the hirer plus an administration fee of \$60.

Bond Return:

The bond will be refunded within 7 business days (by EFT) from the time the equipment has been returned.

Cleaning Charges:

Follow Me Campers reserves the right to withhold from the bond a cleaning fee if the trailer or equipment is not returned in what Follow Me Campers deems a suitably clean condition, this includes where considered necessary treatment for apparent strong odours such as cigarette and tobacco smoke, fish etc. The Cleaning fee is based on hourly rate of \$88 per hour.

Marks on the canvas are to be wiped off with a cloth and water only. (No cleaning chemicals are to be used on the canvas as this may damage the waterproofing properties of the canvas). No abrasive cleaners or clothes/sponges are to be used on any of the non-stainless steel finishes.

Repairs and Damages to Hire Equipment:

If the trailer or other equipment is returned damaged or inoperable the hirer agrees to pay Follow Me Campers the reasonable cost of the repair, or replacement in the event that an item is not repairable or not cost effective to repair.

The hirer agrees where applicable to pay rental where relevant on the equipment at 100% of the regular rental rates until repairs are completed. Repair of the equipment will not commence until the hirer pays Follow Me Campers the estimated cost of such repairs. If the total cost of repairs and charges is less than the security bond Follow Me Campers reserves the right to with-hold such amounts for repairs or replacement from the security bond paid by the hirer.

All damages to our equipment while in the possession of the hirer must be reported immediately to the management Follow Me Campers.

Repairs to all damages to the camper undertaken whilst still in the possession of the hirer shall become the sole responsibility of the hirer to repair to a condition at least equal to the condition of the equipment as existed prior to the damage and or theft event occurring. All repairs are to be undertaken only as authorised by the management of Follow Me Campers using qualified service personnel approved Follow Me Campers. All costs for repairs required as result of damage while on hire shall be paid for by the hirer. Under no circumstance shall any third party be engaged, or act on behalf of the hirer for the purpose of repairs unless specifically authorised in writing by Follow Me Campers.

Purchasing Products:

When purchasing products outright through hireAcampertrailer.com, customers should observe our returns and refunds policy. Items will only be replaced where manufacturing faults have occurred and within the stipulated manufactures warranty period. The normal order of return and refunds of items is repair/exchange/refund. This may change at the discretion of Follow Me Campers no exchange or refund will be issued in the event a customer changes their mind.

Insurance:

A \$3000.00 excess is payable by the hirer in the event of damage or loss through accident/fire/theft (including immersion in water).

Excess reductions are available to reduce this excess amount in the event of a damage or loss. Cost to reduce excess to \$250 is \$10 / day to a maximum of \$250 and is payable at time of collection of camper trailer. Excess reduction is non refundable.

Any insurance excess reduction is void and forfeited and the hirer will be responsible for the total cost of repairs/replacement costs if any of the conditions of this agreement are breached.

Customers should be aware that your vehicle insurance (comprehensive or 3rd-party) does not cover the camper trailer in case of damage or accident.

Payment:

Follow Me Campers accepts payments in Cash, Bank Cheque, Money Order, Direct Deposit (EFT) BPay, Visa or Mastercard. Moneys paid must be cleared funds in Follow Me Campers bank account prior to collection of the hire camper trailer.

Identification & Age Requirement:

Follow Me Campers requires one of our staff members to sight the hirer's drivers licence.

Also required is the hirer's current residential address and contact details for next of kin not travelling with the hirer. Unless by previous arrangement the driver of the towing vehicle is to be 25 years of age or older and no older than 70 years of age and hold a valid, non-probationary driver's license appropriate for the towing vehicle being driven.

Late Returns:

Late returns (being more than 1 hour after the agreed return time) will at the discretion of Follow Me Campers be charged at \$80 per day.

Early Returns:

There are no refunds, partial or otherwise, and no future credit accrued as a result of early return of the camper trailer or any other hire equipment.

Damages & Liability:

The hirer and all parties using any of the hire items whether with or without the express permission of the hirer, understands and agrees that Follow Me Campers and any related parties are not liable for any costs or damages incurred by the hirer or any other such party as a result of theft of or from any of our equipment during the period of hire or due to breakdown of the hire equipment. This includes but is not limited to costs such as accommodation, meals, flights, car hire, phone calls or any other costs incurred.

The hirer and all parties using any of the hire items whether with or without the express permission of the hirer, also indemnifies Follow Me Campers and any related parties with respect to any and all costs, damages or injuries (including such damages and injuries to third parties) incurred through the use, misuse or accident arising from the use or misuse of any of the trailer/vehicles or other hire products whether by negligence of Follow Me Campers or otherwise.

The company gives no express or implied warranty as to any matter whatsoever including without limitation the condition of the trailer/vehicle and equipment merchantability or fitness for any particular purpose or use.

The hirer and all parties using any of the hire items whether with or without the express permission of the hirer, also indemnifies Follow Me Campers and any related parties with respect any and all costs, damages or injuries incurred through items left in the trailer/vehicle or hire equipment which are received, handled or stored by Follow Me Campers before, during or after the hire period whether by negligence or otherwise.

Pricing & Specifications:

Due to our commitment to continual improvement, prices and specifications are subject to change without notice.

Hours of Trading:

Follow Me Campers are open from 9:00am - 5:00pm Monday to Friday and 9:00am - 12:00pm Saturdays. We are closed on Sundays and Public Holidays.

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STRICTLY NO SMOKING IN THE CAMPERS